



1. Terms and Conditions

Effective Date: 16/07/2025

These Terms and Conditions govern your use of the NALA Afrika website and any content, information, services or functionality made available through the website.

By accessing or using this website, you acknowledge that you have read, understood and agree to be bound by these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not use the website.

1.1 About NALA Afrika

NALA Afrika is a South African non-profit organisation focused on creating meaningful, sustainable and long-lasting opportunities within underserved communities. Our work includes supporting initiatives relating to education, skills development, community development, sustainability and access to opportunities.

1.2 Use of the Website

You may use this website for lawful purposes and in accordance with these Terms and Conditions. You agree not to:

- Use the website for any unlawful or fraudulent purpose.
- Attempt to gain unauthorised access to the website, its systems or any information contained within it.
- Introduce malicious software, viruses or other harmful material.
- Interfere with the operation or security of the website.
- Copy, reproduce, distribute or commercially exploit website content without our prior written permission.
- Use information obtained from the website to mislead, impersonate or harm NALA Afrika, its partners, beneficiaries or any other person.

We reserve the right to restrict or terminate access to the website where we reasonably believe that these Terms and Conditions have been breached.



1.3 Website Content

NALA Afrika makes reasonable efforts to ensure that information published on the website is accurate and up to date. However, information may change from time to time, and we do not guarantee that all information on the website will always be complete or current. NALA Afrika reserves the right to update, amend, remove or replace website content at any time without prior notice.

1.4 Donations and Contributions

Where the website allows users to make donations or other financial contributions to NALA Afrika, such contributions are made voluntarily. Donations will be used to support NALA Afrika's charitable and community development objectives and may be allocated to projects, initiatives, operational requirements or other activities that support these objectives.

Where a donor makes a donation for a specific project or initiative, NALA Afrika will endeavour to use the contribution for that purpose. However, where circumstances change or the project can no longer proceed as originally planned, NALA Afrika may redirect the funds to another project or activity that is consistent with its objectives. All donations are subject to the terms of the applicable payment provider.

1.5 Payment Processing

Where online payments or donations are available, payments may be processed through an independent third-party payment service provider. NALA Afrika does not directly store or have access to complete payment card information where such information is processed by a third-party payment provider. Users are also subject to the terms and conditions and privacy policies of the applicable payment service provider. NALA Afrika cannot be held responsible for interruptions, failures or delays caused by third party payment providers, banks or other external service providers.

If you believe that an unauthorised transaction has been made using your payment details, please contact your bank or payment provider immediately and notify NALA Afrika.

1.6 Intellectual Property

Unless otherwise stated, all content on this website, including text, photographs, graphics, logos, designs, documents and other materials, belongs to NALA Afrika or is used with permission. This content may not be reproduced, modified, distributed,



published, transmitted or commercially exploited without prior written permission from NALA Afrika. You may view and use the website for personal and non-commercial purposes.

1.7 Photographs and Stories

NALA Afrika may publish photographs, videos, stories or other content relating to its projects, events, volunteers, partners and community initiatives. Where required, NALA Afrika will obtain appropriate consent before publishing identifiable images or personal information relating to individuals. If you believe that a photograph, video or other content published on the website has been used without appropriate consent, please contact us so that we can investigate the matter.

1.8 Third Party Websites and Links

The website may contain links to websites or services operated by third parties. These links are provided for convenience and informational purposes only. NALA Afrika does not control third party websites and does not accept responsibility for their content, availability, security, privacy practices or terms and conditions. You access third party websites at your own risk.

1.9 Disclaimer

NALA Afrika does not guarantee that the website will always be available or operate without interruption, that the website will be free from errors or other harmful components. We do not accept responsibility for losses or damages arising from reliance on information provided on the website, except where such liability cannot lawfully be excluded or limited by South African law.

1.10 Limitation of Liability

To the maximum extent permitted by law, NALA Afrika will not be liable for any indirect, incidental, consequential or special loss arising from your use of, or inability to use, the website. This limitation does not apply where liability cannot legally be excluded or limited.



1.11 Privacy

Any personal information collected through this website will be handled in accordance with our Privacy Policy and applicable South African data protection legislation, including the Protection of Personal Information Act 4 of 2013, where applicable.

1.12 Website Security

Although we take reasonable steps to protect the website and the information submitted through it, no online system can be guaranteed to be completely secure. Users acknowledge that they access and use the website at their own risk. If you become aware of any suspected security issue, please notify NALA Afrika as soon as possible.

1.13 Changes to These Terms and Conditions

NALA Afrika may amend these Terms and Conditions from time to time. Any updated version will be published on this page with the applicable effective date. Your continued use of the website after changes have been published constitutes acceptance of the updated Terms and Conditions.

1.14 Governing Law

These Terms and Conditions are governed by the laws of the Republic of South Africa. Any dispute arising from or relating to the use of this website will be subject to the jurisdiction of the courts of the Republic of South Africa, unless otherwise required by applicable law.

1.15 Severability

If any provision of these Terms and Conditions is found to be invalid, unlawful or unenforceable, that provision will be removed or limited to the minimum extent necessary. The remaining provisions will continue to apply.



1.16 Contact Us

NALA Afrika

Email: engage@nalaafrika.com

Website: www.nalaafrika.com

Registered Address: 110 Centurion Drive, Centurion, 0157

Registration Number: 2025 / 566045 / 08